# connectMLS

## More Connected & More Accessible

## What is the difference between connectMLS and Paragon?

While there are similarities across both platforms, connectMLS is a top-rated MLS system that is created for the on-the-go agent. With unlimited listing photos, mobile responsiveness for convenient access on any device, connectMLS will provide San Diego MLS members an additional suite of tools to efficiently collaborate with their clients. connectMLS is another tool offered to our members, in addition to Paragon, at no additional cost. You can select the platform that works best for your needs or use both!

## Why would I use connectMLS?

Created with you, the agent, in mind, connectMLS's intuitive, feature rich and mobile friendly solution delivers real estate data via a modern online experience. Built using responsive design technology, the connectMLS platform automatically acclimates to any screen size or resolution, to seamlessly adapt across all devices and every situation.

## How do I access connectMLS?

You can access connectMLS by logging on to your San Diego ONE member portal with your Member Number/MLS ID and password. The connectMLS button is located in the "Quick Links" section of your portal.

## What features are included?

connectMLS is a full-featured MLS solution that includes the ability to add and edit listings, create and save robust searches, access a number of reports, communicate with clients, and much more.

## Where will I input my listings?

Agents will be able to use the Listing Input feature "Add New Listing" in connectMLS. Listings added to connectMLS will be visible in Paragon and will be syndicated to the sites your listings are currently listed in. You will need to make any edits to your listings input into the connectMLS in the connectMLS system and can do this from any device.

## What can I access on my mobile device?

connectMLS uses responsive design, so the entire MLS is available on any device. The software detects the dimensions of the device that's being used, and the interface adjusts automatically to provide a user-friendly experience on any smartphone, tablet, or computer. With the addition of this service to your member benefits, you can now manage your business anywhere you are.

## How soon will I see my listings?

New listings will be displayed via connectMLS the moment they are entered into the MLS. This ensures that your clients with saved searches will receive notification in real-time about listings that match their search criteria and will be able to view the listings in a portal branded with your agent information rather than a public portal.

## How do I communicate with Clients?

connectMLS makes communication between agents and clients seamless with a timestamped feed of activity and communications, and secure client portals for each of your contacts added into the system. In addition, all communication takes place in an environment that is branded with your information.

### Is there an app to download?

While you can use connectMLS on any mobile device, you do not need to download an app. The responsive solution can adjust its interface to resemble an app with convenient large buttons and icons while retaining full functionality rather than the limited abilities provided by apps.

### What can I customize?

connectMLS was designed with agents in mind, including a myriad of customization options. From prominent brokerage and agent branding options, to moveable widgets, email templates, search defaults, display settings, and more, connectMLS users can tailor a system that meets your unique needs.

### Will my contacts be available in connectMLS?

While your contacts will not automatically transfer, you can export your contacts currently in Paragon and import them into the connectMLS system. Please contact SDMLS Tech Support for any assistance to export or import your contacts, or visit the **connectMLS Help Center** for a video tutorial.

### Will I have access to my saved searches?

Due to the differences in infrastructure between Paragon and connectMLS, saved searches cannot be exported or imported at this time.

### How can determine where a listing originated from?

Listing origin can be easily identified by the Listing IDs. The acronym SDC will be added to each ID in connectMLS. Paragon listings will remain the same.

### Please see example below:

connectMLS: SDC0000023

Paragon: 210000059

Need Support? Can't find the answer you're looking for? We're here to help!

For Trainings and Demos visit sdar.com/education. (Sort the calendar by the connectMLS category.)

### For Additional Support Contact SDMLS Tech Support

(858) 726-9657

**Monday through Thursday** 8:00 a.m. to 8:00 p.m.

**Friday** 9:00 a.m. to 8:00 p.m.

**Saturday and Sunday** 9:00 a.m. to 5:00 p.m.